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Full Fee Paying International Students Complaints and Grievance Procedures

- 1) International students are afforded the same school core values as any other student.
- 2) Any concerns or grievances will be treated in accordance with school Positive Behaviour Management procedures.
- 3) Students will discuss concerns with the classroom teacher in the first instance.
- 4) If any student feels that their grievance is not addressed appropriately, he or she will speak in confidence with the school Principal.
- 5) The classroom teacher and ESOL teacher will maintain regular communication and opportunities for two-way dialogue.