



Good afternoon.

Please see below information regarding the POLi changes on 6 July 2020 and the phone apps.

## myKindo changes to POLi payments (instant bank transfers)

We have been advised that a service fee of 1% (capped at \$3) will apply for myKindo topups using POLi (instant bank transfers) from 6 July 2020. Internet banking continues to be FREE.

You will see these top-up options:

- Internet Banking (POLi) will incur a 1% service fee (capped at \$3). Funds are instantly transferred.
- Credit/Debit Card will incur 2.5% and 50c service fee. Funds are instantly transferred. Visa, Mastercard, American Express, China Union Pay.
- Internet Banking (at your bank) FREE. Allow two days for processing of funds (normally next day). Orders can be automatically placed when the funds have cleared. Kindo is a Registered Bill Payee with all major banks (search 'Kindo' to avoid entering their bank account number when using internet banking).

You can set up an Auto Payment or top up additional funds to your myKindo balance to avoid topping up each time, which will streamline your next purchase if you'd like to do so. Questions? <a href="mailto:hello@mykindo.co.nz">hello@mykindo.co.nz</a>

## myKindo phone app is now available.

No more passwords! Log in with a touch, Face ID or PIN number - making it easier and faster to order and pay at our school. Search for "myKindo" in the app store

## iPhone App Store link:

https://apps.apple.com/nz/app/mykindo/id1445622107

## Google Play link:

https://play.google.com/store/apps/details?id=nz.co.tgcl.mykindo





